GOOD NEWS
CAMPSITE OPENING FROM 2 JUNE TO 1 NOVEMBER 2020

COVID-19 INFORMATION

Following the government’s announcements, we are happy to be able to welcome you back in the best conditions from 2 June 2020.

Our priority is the health and safety of our holidaymakers and teams. Each member of our staff has been trained in social distancing measures and procedures linked to COVID-19.

On this page you will find the health and safety measures applied in our campsite.

We are counting on the responsibility of each person to strictly apply the protection and prevention measures so that the holiday season goes well for everyone.

TAKE CARE OF YOURSELF AND SEE YOU VERY SOON

RECEPTION: measures introduced and subject to modification in line with government decisions:
- A mask must be worn at reception.
- Only one person per family or group is to be admitted to the reception.
- The bracelets needed to access our site will be given to this person.
- A foot-traffic flow and social distancing signs will be introduced.
- Posters to remind campers about social distancing measures.
- Hydroalcoholic gel to be made available at the reception entrance.
- Disinfection of payment terminals.

To reduce the time spent at reception, we recommend online reservation and payment.

ACCOMMODATION: measures introduced and subject to modification in line with government announcements:
- Laundry cleaned by an external service respecting strict guidelines.
- Use of disinfectant products.
- Training of our housekeeping staff in new procedures.
- Longer cleaning, disinfection and airing times in accommodation.
- New check-in and check-out times so that accommodation is vacant for as long as possible (check-out before 10 am – check-in from 5 pm) – thank you for your understanding.

We ask you to play an active part in guaranteeing health and safety.
Before you leave, please:
- sort sheets, pillowcases and undersheets into the containers provided, whether they have been used or not.
- open the windows in your accommodation

Thank you for your understanding.
SANITARY FACILITIES: measures introduced and subject to modification in line with government announcements:

- Posters to remind guests about social distancing measures at the sanitary facility entrance.
- Hydroalcoholic gel to be made available at the entrance to the sanitary facilities.
- A foot-traffic flow and social distancing signs to be introduced.
- More frequent cleaning and disinfection.
- Notification of cleaning and disinfection times and staff presence.

WATER PARK: new instructions and recommendations subject to modification in line with government decisions:

- Signs reminding campers about social distancing measures.
- A foot-traffic flow and social distancing signs to be introduced.
- Hydroalcoholic gel to be made available at the entrance of the swimming pools.
- Rule of 4 m² per person in the pools; limitation on the number of people in pools at one time.
- Opening times will alternate with closures to clean and disinfect pools in line with visitor numbers, while making sure that everyone can have access to the pools.

We hope that these measures will be relaxed in line with future government announcements.

GAMES AREAS – FITNESS AREAS: instructions and recommendations introduced and that may be modified in line with government decisions.

- Posters reminding guests about social distancing measures on site.
- More frequent cleaning and disinfection.

CAMPSITE ACTIVITIES: our teams will adapt activities to make sure everyone can enjoy their holiday.

The schedule will take into account the new health measures introduced by the government.

The programme will be published over the next few days.