



INTERNAL RULES

I – GENERAL TERMS

1. Conditions for admission:

To be eligible to enter, install and stay on a campsite, you must be authorised by the manager or his representative.

He must ensure the contact and good order of the campsite, as well as the compliance with the application of these internal rules. Staying on the campsite implies acceptance of the clauses of these rules and the commitment to comply therewith.

None can take up residence on the campsite.

2. Police formalities:

Minors who are not accompanied by their parents shall only be admitted with the written authorization of the latter.

In compliance with the article R. 611635 of the code for admission of foreigners and the right of asylum, the manager is held to ask the foreign customers to fill out and sign a police form upon his arrival. It must indicate:

- 1° The surname and the first name;
- 2° The date and place of birth;
- 3° The nationality;
- 4° The main residence.

Children under the age of 15 must be indicated on the form of one of their parents.

3. Installation:

The tent of caravan and the related equipment must be installed at the location indicated in compliance with the instructions given by the manager or his representative.

4. Reception desk:

Open from 28 March 2018 to 4 November 2018:

Low season: 9.15am to 12.30pm and 2.30pm to 6.30pm

HIGH SEASON: 9.15am to 7.45pm

The reception desk will provide you with information about the campsite services, catering options, sport facilities, tourist attractions in the surroundings and various addresses which may be useful.

A special box to receive claims is made available to campsite users.

5. Information display:

These internal rules are displayed at the entrance of the campsite and at the reception desk.

They are provided to customers upon request.

For classified campsites, the category of classification with the mention 'tourism' or 'leisure' as well as the number of tourism or leisure pitches are displayed. The tariffs of the various services are communicated to the customers in terms decreed by the ministry of consumption and are displayed at the reception.

6. Departures:

Campsite users are asked to inform the reception desk of their departure on the day before they leave. Campers who intend to leave before the opening hours of the reception must pay their holiday and fees on the day before they leave.

7. Noise and silence:

At all times, campsite users are requested to avoid any noise and discussions which could disturb their neighbours. Sound devices must be adjusted accordingly. You are requested to be as quiet as possible when closing doors and car boots.

Dogs and other pets should never be left in liberty. They must not be left alone on the campsite, even when they are locked up in the absence of their owners who will be held liable for them under civil law.

The manager ensures the peace and quiet of his customers by determining hours of complete silence.

8. Visitors:

After having been authorised by the manager or his representative, visitors may be admitted on the campsite, under the responsibility of the campers who receive them. Campers may receive visitors at the reception desk. The facilities of the campsite may be accessible to visitors, however, visitors may be asked to pay a fee to make use of these facilities. This fee is displayed at the entrance of the campsite and the reception desk.

Visitors' cars are prohibited on the campsite.

9. Traffic and parking:

On the campsite, vehicles must respect a speed limit.

Traffic is authorised from 7am to 11pm

Only vehicles belonging to campers staying on the campsite are allowed. Parking is strictly prohibited on pitches with a tent, caravan or rental accommodation, unless a parking space is provided. Parking must not hamper traffic or newcomers to install.

10. Conduct and aspect of the installations:

All campers must refrain from any action which could affect the cleanliness, hygiene and aspect of the campsite and facilities, in particular its toilet facilities. It is forbidden to throw waste water on the ground or in the gutters. Caravan owners must empty their waste water into the facilities provided for this purpose.

Household waste, rubbish of any nature and paper must be put in the rubbish bins.

Washing is strictly forbidden outside of the facilities provided for this purpose. Hanging out laundry is tolerated until 10am near the accommodations; provided it is done discreetly and it does not disturb the neighbours. Lines may never be attached to trees.

The plants and floral decorations must be respected. Campers must not insert nails into trees, cut branches or plant anything.

It is forbidden to mark out your pitch using personal means, or to dig in the ground.

Any damage caused to the vegetation, to fences, to the campsite or its facilities shall be charged to the perpetrator.

The pitch which is used during your stay must be kept in the same conditions as you found it upon your arrival to the campsite.

11. Security:

a) Fire:

Open fires (wood, charcoal, etc. ...) are strictly prohibited. Camping stoves must be kept in good working order and not be used in dangerous conditions. Please notify the management immediately in the event of a fire. Fire extinguishers can be used if necessary. A first aid kit is available at the reception desk.

b) Theft:

The management is responsible for objects left at the reception and is under a general obligation to monitor the campsite. Campers remain responsible for their own facilities and must report the presence of any suspicious persons to the person in charge. Campsite users are advised to take all usual precautions to safeguard their equipment.

12. Games:

No violent or disturbing games may be organised near the installations. The games room may not be used for violent games. Children must be supervised by their parents at all times.

13. Storage:

Unused equipment may only be left on the campsite with the management's agreement, and only on the indicated location. This service may be paid.

14. Breach of the internal rules:

In the event where a resident causes nuisance to other users or fails to comply with the clauses of these internal rules, the manager or his representative may, verbally or in writing, if he seems necessary, officially request such resident to stop the unrest.

In the event of a serious or repeated breach of the internal rules and after having been officially requested by the manager to comply with the rules, the latter may terminate the contract.

In the event of a criminal breach, the manager may call the police.

II – SPECIFIC TERMS

I – Conditions for admission

Arrival on the campsite: When arriving on camping Le Saint Martin, you will be handed a sticker for your car, useful information about your stay as well as **bracelets that you must wear during your entire stay**. These rules are necessary for your peace and serenity.

Any person refusing to wear the bracelet will in no case have access to the campsite.

2 – Fees: fees must be paid at the reception desk. Their amount is subject to displaying at the entrance of the campsite and the reception desk.

3 – Installation: Camping: the tent of caravan and the related equipment must be installed at the location indicated in compliance with the instructions given by the manager or his representative. On departure, campers must vacate the pitch before midday, and leave it clean.

At all times, sanitary facilities must be kept clean after use.

Rental accommodation: on the day of departure, the rental must be vacated between 7am and 10am. It must be left in a perfect state of cleanliness. An appointment must be made at the reception, on the arrival of the customer, for the final inspection (subject to available time slots).

It is forbidden to smoke in the accommodations.

4 – Groups / families: The campsite reserves the right to deny the access to groups or families presenting themselves with a number of persons exceeding the capacity allowed per rental (2 to 6 persons maximum). For camping pitches, the maximum number of persons allowed is of 6.

5 – Minors: Minors are placed under the exclusive supervision of their parents, who are criminally and legally responsible for them, in particular when they use the play equipment and the pools.

6 – Visitors: Visitors fall under the responsibility of the campers who receive them and they must comply with the internal rules. Upon their arrival, they must present themselves at the reception desk and indicate the campers who receive them. A pass and bracelet will be handed to them, a bracelet they must absolutely wear. They must pay visitor's fee in case of a visit exceeding 2 hours (This fee is displayed at the entrance of the campsite and at the reception desk).

7 – Entrance inspection

Campsite users must submit to the inspection proving they have right to enter the site, and show any evidence of that to the staff in charge.

8 – Pets

Only dogs and cats are authorised to enter and stay on camping Le Saint Martin. Pets must be declared and vaccinated with presentation of a vaccination booklet on arrival. (Vaccination recommended of the rabies).

They must be kept on a lead at all times.

Walking dogs must be done outside the campsite.

Pets are not allowed on the leisure areas.

They may not be left alone, in the absence of their owners.

Dogs of the 1st and 2nd categories are forbidden.

In the accommodations, for the purposes of hygiene and consideration for other customers, pets are forbidden in the rooms and the toilets.

9 – Insurances

All campers must have taken out public liability insurance, for their family and pets.

Camping Le Saint Martin declines all liability for the materials belonging to tenants that has been stolen or damaged after bad weather, natural disasters, malevolence, broken windscreens...

10 – Barbecue: charcoal barbecues are prohibited on the entire site. Only electric or gas barbecues are authorised.

You can make use of a shared barbecue (see its location on the campsite map). You'll just need to bring your own grill and charcoal.

Any inflammable liquids are to be avoided: only use firefighters without alcohol, to be used for barbecues.

11 – Waste: Household waste collection takes place at the waste sorting site at the entrance of the campsite.

11 – Noise / Silence: complete silence must be respected between 11.30pm and 7.00am.

12 – Swimming pools: The access to the swimming pools is strictly reserved to campers of camping Le Saint Martin.

IN LOW SEASON, pools are available to campers. During this period, there is no lifeguard. Unaccompanied children have no access to the pool. Parents remain responsible for their children.

Access to the heated indoor pool is paid: July and August. (Maximum Capacity 70 people).

Entering the pool is strictly forbidden outside the opening hours. Taking a shower before accessing the pool is.

It is forbidden to wear shoes on the pool deck. You'll find storage space for shoes at the pool entrance.

As the pools are only 1.50m deep, diving is prohibited.

It is forbidden to run on the pool deck.

It is forbidden to consume alcohol.

Correct clothing is requested in the pool area.

For hygiene reasons, wearing swimming trunks is compulsory. Bathing shorts or other loose clothes are prohibited in the pool.

Any disrespect to these rules will be punished.

These rules are displayed at the entrance of the pool.

13 – Complaints:

The questionnaire of satisfaction will be put down in the box placed at your disposal in the entrance of the reception desk.

Any complaint during your stay will be indicated to the reception with your receptionist.

Any possible complaints concerning the non-conformity of the services compared to the contractual commitments may be notified by registered mail with acknowledgment of receipt to the manager of the campsite:

Le Saint Martin - 2655 avenue de l'Océan - 40660 MOLIETS ET MAA

14 – Mediation:

In accordance with Article L.612-1 of the French Consumer Code, you can use free of charge the online MEDICYS Mediation Service, to which we are subject, by electronic means: www.medicys.fr

Or by post: MEDICYS - 73 boulevard de Clichy - 75009 PARIS

15 – Image reproduction right:

During your stay, you may be photographed or filmed. Camping Le Saint Martin reserves the right to publish these images as part of the activity of the campsite, for the design and making of brochures and videos, unless you indicate in writing at the reception on arrival not to want this.

THE MANAGER

SEASON 2018

Read for approval,