INTERNAL RULES

1. GENERAL TERMS
   a. Conditions for admission:
      To be eligible to enter, install and stay on a campsite, you must be authorized by the manager or his representative.
      He must ensure the conduct and good order of the campsite, as well as the compliance with the application of these internal rules. Staying on the campsite implies acceptance of the clauses of these rules and the commitment to comply therewith.
   b. No one may take up residence on the campsite.
   c. Pet policy:
      - No pets are allowed by the authorities unless they are accompanied by their owners who will be held liable for them under civil law.
      - Only dogs and cats are authorized to enter and stay on the campsite.

2. Traffic and parking
   a. Installation:
      The tent of caravan and the related equipment must be installed at the location indicated in compliance with the instructions given by the manager or his representative.
   b. Reception desk:
      Open from 28 March 2018 to 4 November 2018
      Low season: 9:15 am to 12:30 pm and 2:30 pm to 6:30 pm
      High season: 9:15 am to 7:45 pm
      The reception desk will provide you with information about the campsite services, guaranteeing sports facilities, tourist attractions in the surroundings and various addresses which may be useful.
   c. Information display:
      These internal rules are displayed at the entrance of the campsite and at the reception desk.
      They are provided to customers upon request.
      For classified campers, the category of classification with the mention ‘tourist’ or ‘leisure’ as well as the number of tourist or leisure pitches are displayed.
      The list of various services are communicated to the customers in terms decided by the Ministry of consumption and are displayed at the reception.
   d. Departures:
      Campsite users are asked to inform the reception desk of their departure on the day before they leave.
      Campers who intend to leave before the opening hours of the reception must pay their holiday and fees on the day before they leave.
   e. Noise and silence:
      At all times, campsite users are requested to avoid any noise and discussions which could disturb their neighbours. Sound devices must be adjusted accordingly.
      You are requested to be as quiet as possible when closing doors – especially at night.
      You are requested to be as quiet as possible when closing doors – especially at night.
      After having been authorized by the manager or his representative, visitors may be admitted on the campsite, under the responsibility of the campers who receive them.
      Campers may receive visitors at the reception desk. The facilities of the campsite may be accessible to visitors, however, visitors may be asked to pay a fee to make use of these facilities. This fee is displayed at the entrance of the campsite and the reception desk.
      Visitors’ cars are prohibited on the campsite.
   f. Traffic and pedestrian:
      On the campsite, vehicles must request a speed limit.
      Traffic is authorized from 7am to 11pm.
      Only vehicles belonging to campers staying on the campsite are allowed. Parking is strictly prohibited on pitches with a tent, caravan or rental accommodation, unless a parking space is provided.
      Parking must not hamper traffic or newcomers to install.

3. Conduct and uses of the facilities
   a. The plants and floral decorations must be respected. Campers must not insert nails into trees, cut branches or plant anything.
      It is forbidden to mark out your pitch using personal means, or to dig in the ground.
      Any damage caused to the vegetation, to fences, to the campsite or its facilities will be charged to the perpetrator.
      The pitch which is used during your stay must be kept in the same conditions as you found it upon your arrival to the campsite.
   b. Security:
      a. Fire:
         Open fires (with wood, charcoal, etc...) are strictly prohibited.
         Campsite stoves must be kept in good working order and not be used in dangerous conditions.
         Notify the management immediately in the event of a fire. Fire extinguishers can be used if necessary.
         A first aid kit is available at the reception desk.
      b. The management is responsible for objects left at the reception and is under a general obligation to monitor the campsite.
      Campers remain responsible for their own facilities and must report the presence of any suspicious persons to the person in charge.
      Campsite users are advised to take all usual precautions to safeguard their equipment.
   c. Games:
      No violent or disturbing games may be organized near the installations.
      The games room may not be used for violent games. Children must be supervised by their parents at all times.
   d. Storage:
      Unused equipment may only be left on the campsite with the management’s consent.
      These internal rules are displayed at the entrance of the campsite.
   e. Break of the internal rules:
      In the event where a resident causes nuisance to other users or fails to comply with the clauses of these internal rules, the manager or his representative may, verbally or in writing, if he sees necessary, officially request such resident to stop the unrest.
      In the event of a serious or repeated breach of the internal rules and after having been officially requested by the manager to comply with the rules, the latter may terminate the contract.
      In the event of a criminal breach, the manager may call the police.

4. SPECIFIC ITEMS
   a. Conditions for admission:
      Arrival on the campsite:
      When arriving on camp Le Saint Martin, you will be handed a sticker for your car, useful information about your stay as well as bracelet that you must wear during your entire stay.
      These rules are necessary for your peace and serenity.
   b. Fees:
      These fees must be paid at the reception desk.
      Their amount is subject to display at the entrance of the campsite and the reception desk.
   c. Installation:
      The tent of caravan and the related equipment must be installed in compliance with the instructions given by the manager or his representative.
      On departure, campers must vacate the pitch before midnight, and leave it clean.
   d. At all times, sanitary facilities must be kept clean after use.
   e. Aerial accommodation:
      On the day of departure, the rental must be vacated between 7 am and 11 am.
      They must pay a minimum of 30€ if they leave the pitch before 11 am.
   f. Reception desk:
      Installation:
      The tenant of caravan and the related equipment must be installed at the location indicated in compliance with the instructions given by the manager or his representative.
      On departure, campers must vacate the pitch before midnight, and leave it clean.
      At all times, sanitary facilities must be kept clean after use.
   g. Accommodation:
      The campsite reserves the right to deny the access to groups or families presenting themselves with a number of persons exceeding the capacity allowed per rental (2 to 6 persons maximum).
      For camping pitches, the maximum number of persons allowed is of 6.
   h. Minors:
      Minors are placed under the exclusive supervision of their parents, in particular when they use the play equipment and the pools.
   i. Visitors:
      Visitors fall under the responsibility of the campers who receive them and they must comply with the internal rules. Upon their arrival, they must present themselves at the reception desk and indicate the campers who receive them.
      A pass and bracelet will be handed to them, a bracelet they must absolutely wear.
      They must pay a minimum of 30€ if they leave the pitch before 11 am.
      Use fire extinguishers can be used if necessary.
      A first aid kit is available at the reception desk.
   j. Inspection:
      Campsite users must submit to the inspection proving they have right to enter the site, and show any evidence of that to the staff in charge.
   k. Pets:
      Only dogs and cats are authorized to enter and stay on camp Le Saint Martin.
      Pets must be declared and vaccinated with presentation of a vaccination booklet on arrival.
      (Vaccination recommended of the rabies).
      They must be kept on a lead at all times.
      Walking dogs must be done outside the campsite.
      Pets are not allowed on the leisure areas.
      They may not be left alone, in the absence of their owners.

Dogs of the 1st and 2nd category are forbidden.
In the accommodations, for the purpose of hygiene and consideration for other customers, pets are forbidden in the rooms and the toilets.

5. Insurances
   All campers must have taken out public liability insurance, for their family and pets.
   Le Saint Martin de Martigues declares all liability for the materials belonging to tents that have been stolen or damaged after bad weather, natural disasters, malfeasance, broken windscreen...

6. Barbecues:
   In the accommodation, charcoal barbecues are prohibited on the entire site. Only electric or gas barbeques are authorized.
   You can make use of a shared barbecue (see its location on the campsite map). You’ll just need to bring your own grill and charcoal.
   Any inflammable liquids are to be avoided: only use firelighters without alcohol, to be used for barbeques.

7. Waste:
   Household waste collection takes place at the waste sorting site at the entrance of the campsite.

8. Noise / Silence:
   Complete silence must be respected between 11.30pm and 7.00am.

9. Swimming pools:
   The access to the swimming pools is strictly reserved to campers of camp Le Saint Martin.

10. LOW SEASON, pools are available to campers. During this period, there is no lifeguard. Unaccompanied children have no access to the pool. Parents remain responsible for their children.

11. Access to the heated indoor pool is paid 2€/adult and 1€/child.

12. Rules:
   a. The management is responsible for objects left at the reception and is under a general obligation to monitor the campsite. Campers remain responsible for their own facilities and must report the presence of any suspicious persons to the person in charge.
   b. Campsite users are advised to take all usual precautions to safeguard their equipment.
   c. Games:
      No violent or disturbing games may be organized near the installations.
      The games room may not be used for violent games. Children must be supervised by their parents at all times.
   d. Storage:
      Unused equipment may only be left on the campsite with the management’s consent.
      These internal rules are displayed at the entrance of the campsite.
   e. Break of the internal rules:
      In the event where a resident causes nuisance to other users or fails to comply with the clauses of these internal rules, the manager or his representative may, verbally or in writing, if he sees necessary, officially request such resident to stop the unrest.
      In the event of a serious or repeated breach of the internal rules and after having been officially requested by the manager to comply with the rules, the latter may terminate the contract.
      In the event of a criminal breach, the manager may call the police.

13. Complaints:
   The questionnaire satisfaction will be put down in the box placed at your disposal in the entrance of the reception desk.
   Any complaint during your stay will be indicated to the reception with your receptionist.

14. Mediation:
   In accordance with Article L.6123-1 of the French Consumer Code, you can use free of charge the mediation service, to which we are subject.
   By electronic means: www.medji.fr
   Or by post: MEJISYS - 73 boulevard de Gissy - 75009 PARIS

15. Image reproduction rights:
   During your stay, you may be photographed or filmed. Camp Le Saint Martin reserves the right to publish these images as part of the activity of the campsite, for the design and making of brochures and videos, unless you indicate in writing at the reception on arrival not to want this.

THE MANAGER
SEASON 2018
Read for approval.

40660 MOLETS ET MA""